

In re United States Patent Application of:	)	Docket No.:	4280-108
	)		
Applicants:	)	Conf. No.:	1628
	)		
	)		
Application No.:	)	Art Unit:	2614
Date Filed:	)	Examiner:	Phung-Hoang J. Nguyen
	)		
Title:	)	Customer No.:	
SYSTEM AND METHOD FOR	)		
THE ESTABLISHMENT OF A	)		
CONNECTION BETWEEN A	)		
CONTACT REQUESTER	)		
AND A COMMUNICATIONS	)		
CENTER	)		
	)		
	)		
	)		

I hereby certify that this document is being filed via EFS in the United States Patent and Trademark Office on **July 27, 2010**.  
/steven j. hultquist/

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

This responds to the Interview Summary accompanying the July 12, 2010 Notice of Allowance for the above-identified application.

Applicant hereby confirms the completeness and accuracy of the substance of the June 30, 2010 telephonic interview between the undersigned attorney and Examiner Phung-Hoang J. Nguyen,

discussing claims 22, 33 and 34, as reflected in the Examiner's Amendment accompanying the Notice of Allowance.

Accordingly, all things necessary to issue of a patent on this application have been done except for the payment of the issue fee, which will be submitted in further course within the time specified in the Notice of Allowance.

Respectfully submitted,

/steven j. hultquist/

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